

Village Care Costs & Contributions

We try to keep our costs as low as possible, but fuel costs as well as parking costs have increased recently, so our revised charges are as follows:

| | |
|-----------------------------------|-------------------|
| Milford or Witley Journeys | £ 3.00 |
| Godalming | £ 5.00 |
| Haslemere | £10.00 |
| Cranleigh and Guildford Hospitals | £12.50 (each way) |

(A reminder that for hospital visits, please contact Hospital Hoppa in the first instance.)

Please see the details about Hospital Hoppa over the page.

Other journeys are charged at 49p per mile.
Any parking charges would also need to be paid.

From time-to-time, thanks to the generous donations from our clients, we are able to make contributions to local good causes, and recently, we contributed to the Burton Pavilion where our afternoon teas are held and also our committee meetings. The pavilion executive kindly let us use the facilities free of charge and with our donation they purchased two tables which we can use for our tea parties.

The second donation we made was to The Chandler CofE Junior School specifically for children with special educational needs. As soon as a leaky roof is fixed, the donation will be used for providing sensory toys and experiences for the children in their dedicated classroom.

**May we take this opportunity to
wish you a very lovely spring
and enjoyable summer.**



Our Answerphone (please leave us a message):

07871 570160



**Client
Newsletter
Spring/Summer 2024**

News & Information

Welcome to our Spring/Summer 2024 newsletter from Milford and Witley Village Care.

We would like to thank you for using our services!

Village Care is a "good neighbours" driving scheme run by volunteers that was set up over 20 years ago by local doctors and churches to help with local visits to doctors, dentists, podiatry, physiotherapy and so on.

If you have any comments or suggestions, please **do leave us a message**. We promise every message will be listened to!

A reminder that if possible, for appointments, please give us **at least 48 hours' notice**. Naturally, the more notice the better as this enables us to source the most suitable volunteer driver.

There have been periods of time where some of us have been **without water or electricity**. If this happens and you need help, please call the usual number. We will make every effort to help when we are aware of local issues and the number is checked more frequently in these circumstances. We will do our best to help where possible.

Likewise, if you need **help with accessing benefits**, we can connect you with organisations who would be able to help with this.

We would like to bring to your attention that there is a charity called **Witley Charitable Trust** which is able to help families and individuals living with both Milford and Witley. If you would like to know more information about this and seek assistance, please apply by email to:

witleycharitabletrust@gmail.com

And finally, a reminder that if your circumstances or your contact details change, please let us know so we can keep our records accurate and up to date.

Hospital Hoppa

Hospital Hoppa is a dedicated service for people who live in Godalming, Haslemere or surrounding villages who need transport to get to their medical appointments.

You will first have to register for free with **Hospital Hoppa**, which can be done either online, at

<https://hoppa.org.uk/hospital-hoppa/>

or by telephoning

01428 681701

for a registration form.

Once registered, you can book a trip, either online, or by calling the number quoted above.

Their office hours are Monday to Friday **08:30-12:30 pm and 1:30-4:00 pm**.

- All drivers are fully trained and have been checked by the Disclosure and Barring Service. Friendly and helpful drivers will meet you at your front door and take you to your destination in one of the comfortable **Hoppa** buses.
- Nearly all buses are wheelchair accessible. If you find steps difficult, you can ask the driver to let you board via the tail lift or ramp.
- **Hoppa** can serve appointments from **08:30 am to 5:00 pm**, and with sufficient notice could probably serve times outside these hours.
- If you need help in registering with **Hoppa**, we are of course willing to help with the process.