

## Costs & Contributions

We try to keep our costs as low as possible, but fuel costs as well as parking costs have increased recently, so we have had to revise our charges as follows:

Milford or Witley Journeys	£ 3.00
Haslemere and Godalming	£10.00
Royal Surrey Hospital Guildford	£15.00

Any parking charges would also need to be paid.

For Royal Surrey, we suggest you first try the Hoppa. (See later.) Hoppa can be contacted on

**01428 681701**

or at:

<https://www.hoppa.org.uk/our-services/services-for-people-who-live-in-the-godalming-area>



May we take this opportunity to wish all our clients a very lovely spring and an enjoyable summer.



Our Answerphone (please leave us a message):

**07871 570160**

## Client Newsletter Spring/Summer 2023

Welcome to our Spring/Summer newsletter from Milford and Witley Village Care.

This is an occasional newsletter to bring and keep you up to date on our services.

As one of our valued clients thank you for using our services.

Village Care is a "good neighbours" driving scheme that was set up over 20 years ago by the local doctors and churches.

If you know of anyone who would be interested in becoming a volunteer driver please ask them to leave a message on the answerphone and we will get in touch.

# Milford & Witley Village Care News & Information

In line with GDPR regulations we wanted to confirm the following:

We hold minimum information about all our clients. Every client has to register with Milford and Witley Village Care so we can be certain we are able to deal with any mobility or health issues any client has. We also need to be able to contact a next of kin or your doctor in case of emergency. All information we have is kept secure at all times and only shared with limited Village Care Volunteers.

Village Care offers help for clients getting to medical appointments. We are unable to help anyone needing a wheelchair. If you require assistance with shopping, other appointments or use a wheelchair please use Hospital hoppa.

## Hospital hoppa

Hospital hoppa is a dedicated service for people who live in Godalming, Haslemere or surrounding villages who need transport to get to their medical appointments.

### How to use hoppa:

If you have not used hoppa before, you must first register. Call:

**01428 681701**

and ask for a membership form. Alternatively, visit their website:  
<https://hoppa.org.uk/index.php/register/>  
to complete the form online.

Hoppa operates Mon thru Friday 08:30 - 12:30 & 1:30 - 4pm **cont'd...**

## Five reasons to travel with hoppa:

- hoppa offers good value for money. It costs £3 each way to travel on the dial a ride service in Cranleigh, Godalming and Haslemere,
- All drivers are fully trained and have been checked by the Disclosure and Barring Service. Friendly and helpful drivers will meet you at your front door and take you to your destination in one of our comfortable hoppa buses.
- Nearly all buses are wheelchair accessible. If you find steps difficult, you can ask the driver to let you board via the tail lift or ramp.
- You can go anywhere in your geographical area such as the hairdressers, garden centre or a tea shop – your destination does not have to be a town centre location.
- Registering to use the service is free and simple.

## Photos from our February tea:



Our next scheduled tea is October 2023

Invitations will be sent in September.